

TAP's journey to Quality-Assure Learning & Development

1. In 1998 the **TAP** training delivery and design models are introduced, for the first time enabling objective assessment of trainer performance

(STEP 1)

2. Early adopters include *Tesco* (500+ trainers) *learndirect* (600+) the *NHS* (2,600+) and *Barclays Bank* (300+). All the time **TAP** is being developed, with facilitation, coaching and e-Learning models added in 2000

(STEP 2)

4. 2012 sees introduction of the **TAP Diplomas Framework**

5. From 2013, QA of the L&D function is enabled through the **TAP Certified Assessor Programme**

3. **TAP** is recognised by a **Queen's Award for Innovation in 2005** presented by **HRH The Princess Royal**



6. March 2016 sees introduction of the **TAP MACRO Learning Transfer System**

(STEP 3)

7. April 2016 – **TAP**'s unique contribution to **Quality Assurance** is recognised by a second **Queen's Award for Innovation**

We invite you to join us on the **TAP** continuing journey!